

Go Mama Statement

The Go Mama Collaborative and a part of Go Mama Pet Services. The Go Mama Collaborative is a referral network of Pet Care Providers that focus on pet sitting, dog walking, and errand running. Go Mama is not an employer and at no point intends to portray itself as such. Each Pet Care Provider is an independent contractor wholly responsible for their behavior and actions.

Go Mama Pet Services is owned by Sonia Chernobieff. The Go Mama Collaborative was born out of a desire to provide existing clients with other Pet Care Providers when their preferred Pet Sitter is unavailable due to previous commitments. The intended goal is to provide the clients with options that provide the same commitment to reliability, care, and trustworthiness as the preferred Pet Sitter has shown.

Each Pet Care Provider is an Independent Contractor. Although, Go Mama does perform a background check of all its participants, Go Mama at no point assumes responsibility for any damage or loss to your home or pet. Client expressly waives and relinquishes any and all claims against Go Mama and Sonia Chernobieff arising out of or relating to the provision of services hereunder.

Pet Sitter/Dog Walker Agreement

- 1. Services Rendered.** The Pet Care Provider is authorized to perform care and services as outlined on this agreement. Both Pet Care Provider and Client recognize that the welfare of the animal is the highest priority. If in Pet Care Provider's judgment additional services become necessary during the service period to properly care for the animal, Pet Care Provider will first make reasonable attempts to contact Client. If Client cannot be contacted for whatever reason, Pet Care Provider is authorized to undertake such additional steps as may in the reasonable judgment of the Pet Care Provider be necessary or appropriate for the health and welfare of the animal, including but not limited to (a) additional visits by Pet Care Provider to provide care for the animal; (b) consultation with Client's Veterinarian, or with an emergency veterinary care provider should Client's Veterinarian be unavailable; (c) authorizing care and treatment as recommended by Client's Veterinarian or an emergency veterinary care provider (excluding euthanasia) up to a maximum cost of \$_____ ; and (d) such other steps as may in the reasonable judgment of Pet Care Provider be necessary or appropriate for the health and welfare of the animal. Client agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Pet Care Provider harmless from all liabilities related to transportation, treatment, and expense.

Client agrees to reimburse Pet Care Provider for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.

2. **The Unexpected.** In the event of inclement weather, natural disaster or circumstances beyond our control, e.g. acts of terrorism, etc., Pet Care Provider is entrusted to use best judgment in caring for pet(s) and home. Pet Care Provider will be held harmless for consequences related to such decisions.
3. **Extending Bookings.** In the event that a client must extend their booking, for whatever reason, they are responsible for payment of additional fees in as timely a manner as possible that is satisfactory to both Pet Care Provider and Client.
4. **Liability.** Pet Care Provider agrees to provide the services stated in this agreement in a reliable, caring, and trustworthy manner. Client expressly waives and relinquishes any and all claims against Pet Care Provider arising out of or relating to the provision of services hereunder, except those arising from gross negligence or willful misconduct on the part of the Pet Care Provider.
 - a. **The client is responsible for providing appropriate restraints for their pets.** Pet sitters recommend harnesses and non-retractable leashes and are not responsible for accidents, injury, or death of pet when providing inadequate or inappropriate supplies, food, or toys.

Should Pet Care Provider or any **authorized** person accompanying Pet Care Provider sustain any injury or other harm in the course of providing services hereunder, Client will indemnify Pet Care Provider and hold it harmless with respect to all loss, expense and damage caused thereby, except those arising from gross negligence or willful misconduct on the part of the Pet Care Provider.

5. **Standard Bookings:** Client acknowledges that a 1-day fee is due at the time of a standard booking (i.e. not a Major Holiday) and is recognized as part of the full booking fee. The remainder of the payment is due on the first day of the scheduled booking, unless otherwise agreed upon between the Pet Care Provider and the Client.
 - a. Cancellations (not including Major Holidays) must be made at least 72-hours prior to the first scheduled visit for a full refund. Client acknowledges that they forfeit the 1-day fee if they cancel within the 72-hour period.

- b. Cancellations of bookings made within the 72-hour period will not be reimbursed.
6. **Major Holidays:** Client acknowledges that bookings made over Major Holidays—Thanksgiving, Christmas, and New Year’s—are to be paid in full at the time of booking.
 - a. Cancellations of Major Holiday bookings must be made at least 7-days prior to the first day of the scheduled booking. Cancellations made within the 7-day period will receive a 50% refund.
7. **Collections.** In the event that it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney’s fees and costs of collection.
8. **Emergencies.** In the event of personal emergency or illness of Pet Care Provider, Client authorizes Pet Care Provider to arrange for another qualified person to fulfill responsibilities as set forth on this contract. In such case, Pet Care Provider will remain fully responsible for the proper discharge of all services under this Agreement. Every attempt will be made to notify client regarding such situation.
9. **Pet Health.** All pets are to be currently vaccinated and current tags must be on their collar.
10. **Termination.** Pet Care Provider and Client each may terminate this contract at any time by written notice to the other. Pet Care Provider will be entitled to payment for all services rendered until notice of termination is received, and for any transitional services reasonably required to provide for the health and welfare of Client’s pets. Pet Care Provider will not terminate during a period of scheduled service unless Pet Care Provider determines, in his/her sole discretion, that a danger exists to the health or safety of Pet Care Provider. If such concerns preclude Pet Care Provider from providing further care of the pet, then Client authorizes pet to be placed in a kennel, with all charges therefrom to be charged to Client. Every attempt will be made to notify Client regarding such situation.
11. **Approval.** Client acknowledges that by signing below, they are providing written approval for the provision of services by Pet Care Provider during any service period scheduled by Client and accepted by Pet Care Provider. Upon such scheduling and acceptance, Pet Care Provider will be authorized to enter Client’s premises and perform services without additional signed contracts or written authorization and to accept telephone reservations for future visits.

12. **Client Permission:** Do you allow photos of your pet(s) to be posted on Go Mama's social media sites (Facebook, Instagram, and Tik Tok, etc.)? Yes No

Please note: Due to a pet's excitement to see us, "door darting" may be attempted by a pet. We take every precaution to prevent this from occurring but do require that all dogs and cats under our care wear an ID tag (or collar) stating their name and your phone number.

I have reviewed this Service Contract in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.

Client Signature

Date

Pet Care Provider Signature

Date